

The Von Braun Center is committed to creating a safe, comfortable and enjoyable experience for all guests. All guests shall remain respectful and courteous to their fellow patrons and comply with requests from VBC staff regarding policies, emergency response procedures and behavior which impacts the event experience of fellow spectators. The Von Braun Center values the support of all guests and reserves the right to eject any guest for any reason, including not treating other guests attending the event with dignity and respect.

Guest Searches

All patrons entering the Von Braun Center during an event are subject to screening, which varies from event-to-event. Screenings range from visual inspection and bag search to screenings by a magnetometer (metal detector) and/or pat-down search conducted by security personnel. The purpose of the inspection is to detect prohibited items.

Doors open one (1) hour prior to show time.* Please arrive as close to the hour as possible. If an attendee cannot make it to the venue 30 minutes prior to the show, they should expect a possible delay. The VBC has increased typical staffing levels for events to get each and every person into the building in a timely manner but can make no guarantees.

*The time doors open prior to an event are subject to change.

Prohibited Items

The following items are not permitted in the Von Braun Center:

- Aerosol cans
- Any noise making devices* (specifically air horns, sirens, or whistles)
- Backpacks/briefcases
- Bags/purses larger than 14" x 14"x 6"
- Bottles or cans
- Chains over 6" in length
- Coolers
- Fireworks
- Food and drink purchased outside of the Von Braun Center
- Frisbees and/or beach balls
- GoPro cameras
- Illegal drugs or alcohol
- Jewelry or belts of any kind containing spikes or studs
- Large umbrellas
- Laser pointers
- Poles or sticks (including signs attached to poles)
- Professional cameras/camera bags
- Recording devices
- Selfie sticks
- Suitcases
- Weapons** or dangerous devices of any kind

^{*}excludes Huntsville Havoc hockey games

^{**}weapons may include firearms, pocketknives, pepper spray, stun gun/Taser, and wallet chains